



Builder Sod Adjustment Request

Eligible billing adjustments to sewer charges may be made according to the following:

1. A customer can submit their request by:
 - a. Fax at 678.376.6838; or
 - b. Email at dwrcommercial@gwinnettcountry.com.
2. A sod adjustment can only be made once in a 12 month time frame for each service location.
3. A sod adjustment request must be made within 3 months of new sod installation.
4. Documentation of at least 450 square feet of new sod installation is required. Please attach receipt or other proof of purchase.

Please be aware that a review may take 2-3 business days to complete.

To request a sod billing adjustment, please complete the following:

Name _____ Daytime Phone _____

Email _____

Service Location _____

Account Number _____ Meter Number _____

Sod Installation Date _____

Comments: _____

Note: Completion of this form does not guarantee a sod adjustment will be given. If approved, sewer charges during the new sod watering period (not to exceed 1 month) will be adjusted to previous months average usage. Customer is responsible to maintain full payment of the balance until the request is granted, denial of request is communicated, or alternate arrangements are made through our office. Any bills not paid by the due date may be subject to a late penalty and/or termination of service. Failure to complete this form will result in a delay of the process.