## HOW TO READ YOUR GWINNETT COUNTY WATER BILL



0000001
$I=00000000$

WATER CUSTOMER
123 WATER WAY
LAWRENCEVILLE, GA 30045

Make checks payable to:

Gwinnett County Department of Water Resources PO Box 71225
Charlotte, NC 28272-1225


For more information and to access your account online, please visit

Gwinnetth2o.com

1 SERVICE LOCATION \& ACCOUNT NUMBER
When you contact us about your account, please have this information ready for our Customer Care Representatives to assist you.

2 PAST DUE BALANCE
This is the unpaid balance forwarded from your previous water bill. Please pay this amount immediately to prevent interruption of service.

3 SPECIAL MESSAGE
Here you'll find special messages about your account, such as the non-payment disconnection date and final bill notice.

4 DUE DATE
Your current month's charges are due by this date. Please pay any outstanding amounts by this date to avoid late fees and possible interruption of service. Please note: any past due balances 2 are due immediately.

## 5

## CURRENT USAGE CHARGES

This section details how we've calculated your current month's usage charges. Please refer to the back of the bill for additional information on tiered conservation pricing.

## METER INFORMATION

You can find information about your meter here, including the most recent readings and usage.

## USAGE HISTORY GRAPH

The past 13 months of consumption history for this service address is shown here.

8

## TOTAL DUE

This is the entire balance on your account as of the billing date, including any forwarded balances 2 and your current month's usage charges 5 .

