

THE

TRANSIT BULLETIN

January 2023

Stay tuned in with Gwinnett County Transit

Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or just seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. You can also [visit our website](#) to stay informed. #GwinnettMoves



What's new?

Holiday service this month



In observance of the New Year's Day and Martin Luther King, Jr. Day holidays, Gwinnett County Transit will run service on the following schedule:

New Year's Day Observed – Monday, January 2: No commuter service will run. Local and paratransit service will operate on a Saturday schedule. We will resume normal routes and schedules on Tuesday, January 3.

Martin Luther King, Jr. Day – Monday, January 16: No commuter service will run. Local and paratransit service will operate on a Saturday schedule. We will resume normal routes and schedules on Tuesday, January 17.

To learn more about GCT's bus service this month, read our [News You Can Use](#) or call 770.822.5010.

Transit Tips and Tricks

Did you know that you can get to the Atlanta Airport via Gwinnett County Transit's local bus service and MARTA's heavy rail? GCT Routes 10A, 10B, 20, and

35 all go to Doraville MARTA Station. From there, you can ride MARTA's Gold Line all the way to its last stop: Hartsfield-Jackson Atlanta International Airport.

As long as you have a Breeze Card, you can get a free transfer between both systems. It will only cost you the local bus fare, which is \$2.50 one-way.

If you have any questions about transfers between Gwinnett County Transit and MARTA, please feel free to call GCT Customer Service at 770.822.5010.



Driver Spotlight



At Gwinnett County Transit, we always welcome feedback from our riders. But we especially enjoy highlighting the compliments our bus drivers receive. This month, we are highlighting bus operators Ann Rogers and Rachael Fields.

In her compliment to Ann Rogers, bus passenger Elaine Underwood said, "[She] is always kind and pleasant, and provides excellent customer service to all her passengers."

Bus passenger Cedric Williams stated, "[I] want to extend a compliment to bus operator Rachael Fields, who is always courteous, respectful, has a calm demeanor, and provides excellent customer service with a smile to other passengers."

If you would like to leave a compliment or comment about your GCT bus driver or service, complete our [feedback form](#) or call GCT Customer Service at 770.822.5010.

New changes are coming this month

The new year of 2023 will bring new services, coverage areas, and changes to Gwinnett County Transit. This month, more details will be revealed. Stay tuned and check your inbox for a new edition of our newsletter to learn more.

If you have questions or concerns about current service or scheduling, call GCT Customer Service at 770.822.5010.



We Want Your Feedback

Have comments or suggestions about Gwinnett Transit service? [Submit your feedback](#) or call us at 770.822.5010.

Travel Training

GCT's Travel Training Program shows prospective riders how to ride the bus. We also provide Travel Plans over the phone or email. [Register](#) for your in-person Travel Training Session or Travel Plan.

Sign up for [The Transit Bulletin](#).



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