

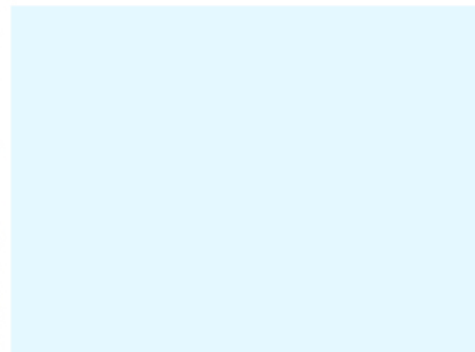
**gwinnett**county



Department of  
**Financial Services**

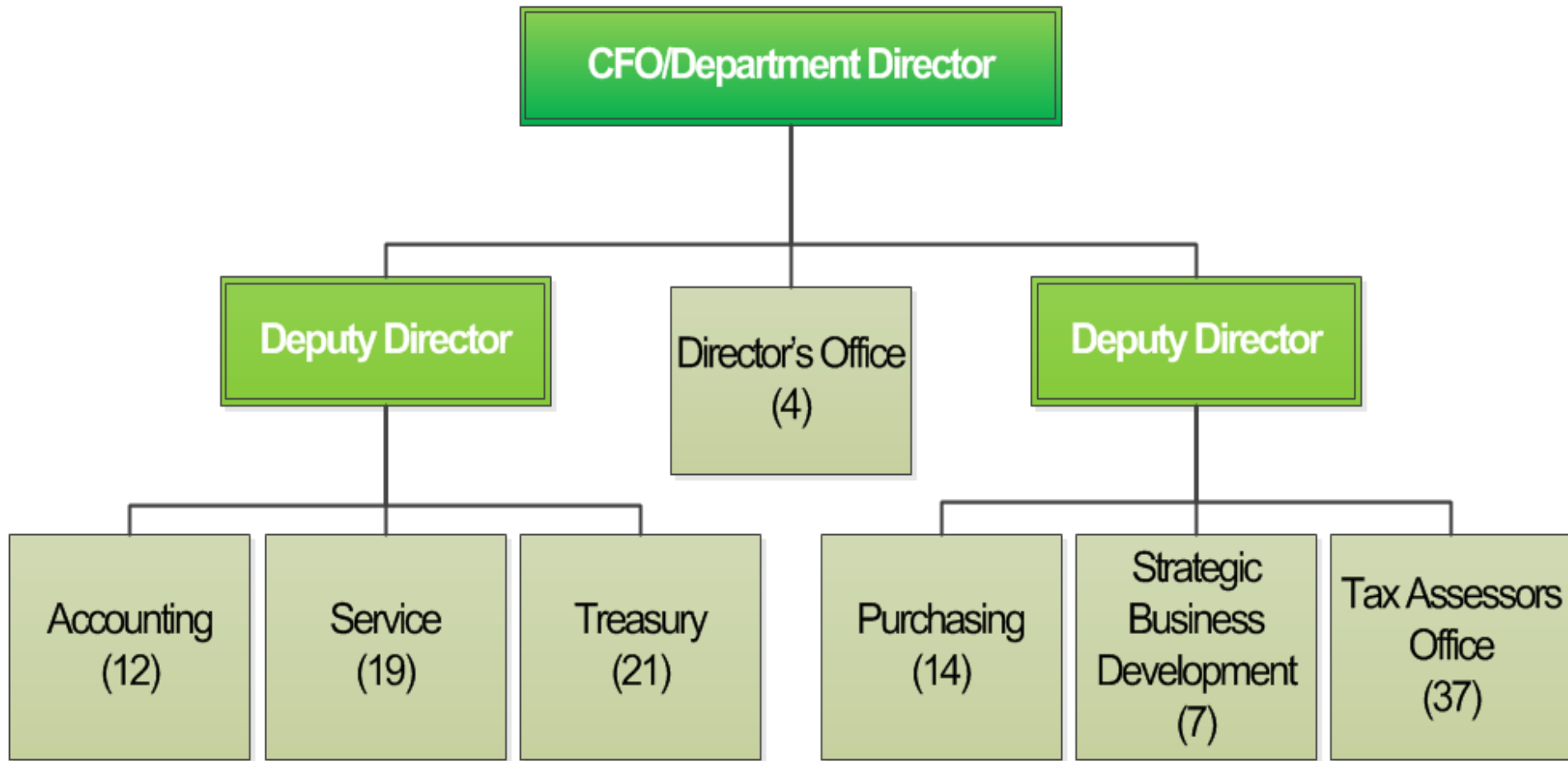


# 2015 Business Plan



**Maria Woods**  
Director of Financial  
Services

# Organization



# Our Mission

*To promote sound stewardship of our stakeholders' investment through an innovative, efficient, and effective financial infrastructure*



**INTEGRITY**



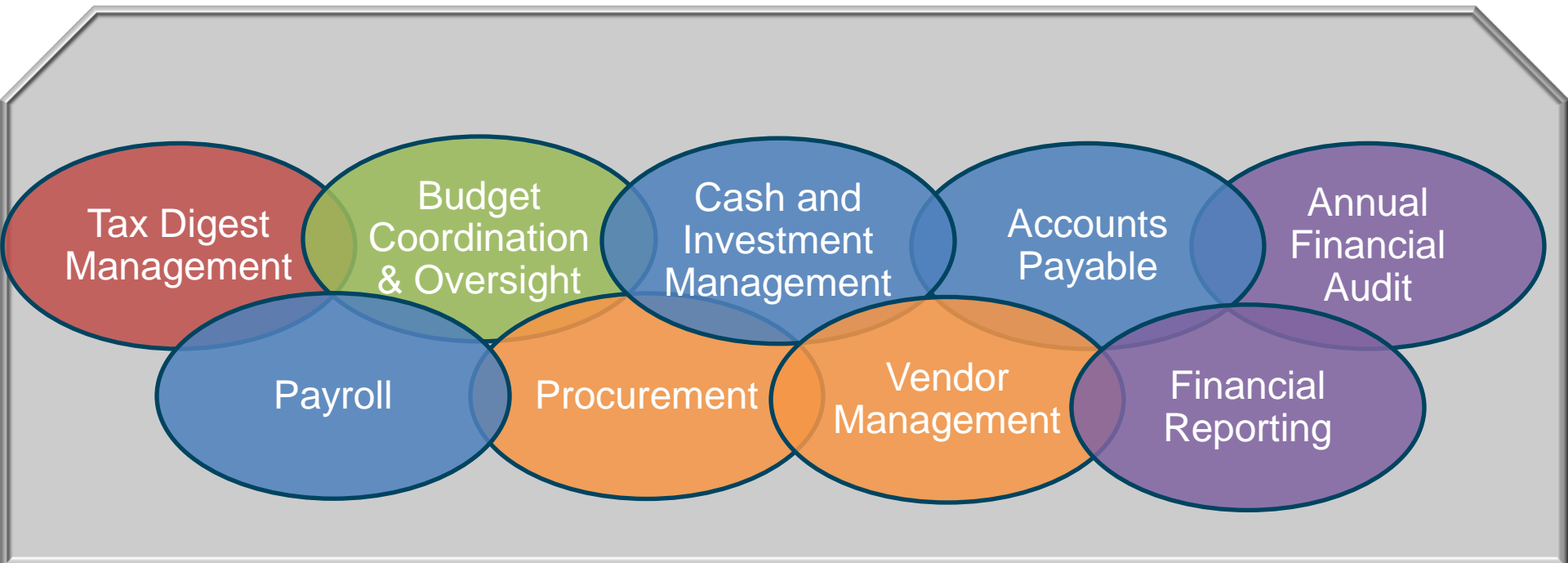
**CONSCIENTIOUS  
SERVICE**



**CONTINUOUS  
IMPROVEMENT**

# Core Services

## Financial Infrastructure



# Environment

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**Economy**

**Service  
Delivery**



**Regulation  
&  
Mandates**

**SPLOST**



# Transitioning Workforce

- Leadership team averages just over 3 years in their current roles and over 11 years with the County
- Average employee tenure with the County is approximately 10.5 years
- Nearly 25% of current DoFS staff will be eligible to retire before the end of 2016

Workforce Measure	Value
Vacancy Rate	6.61%
Turnover	7.4%
Succession Planning	28%
Key Positions Vacant	0

# Goals and Objectives

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## Establish Financial Services as a destination work environment



Develop  
Future  
Leaders

Retain Skilled  
Employees

# Goals and Objectives

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**Continuously improve processes to offer exemplary value to our customers**



Pursue  
Targeted  
Improvement  
Projects

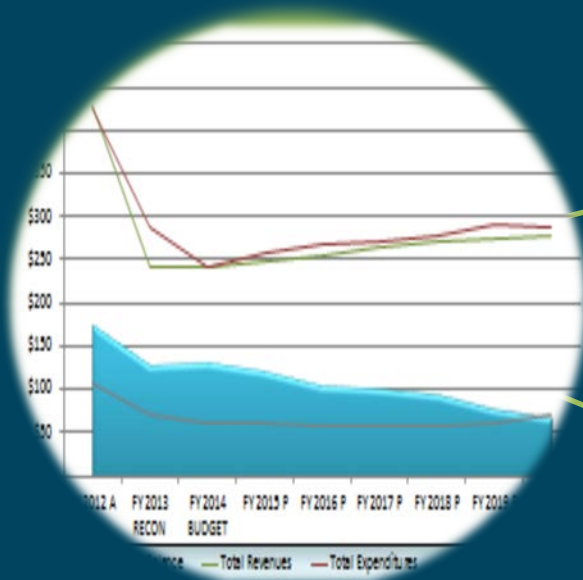
Maintain Well  
Defined  
Standards



# Goals and Objectives

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## Maintain the financial integrity of the County and actively facilitate transparency



Continue Award Winning Practices

Maintain Long Term Financial Focus

# Goals and Objectives

gwinnettcounty

## Provide conscientious service



Mold Customer Relationships

Generate Customer Focused Results

# Key Performance Measures

% of key management positions with candidates



2014 Target	YTD Result	2015 Target
-------------	------------	-------------

100%	28%	100%
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Vendor payments paid within terms




2014 Target	YTD Result	2015 Target
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100%	92.5%	100%
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# Key Performance Measures

Basis Points Above Benchmark 		
2014 Target	YTD Result	2015 Target
17	18.4	17

Receipt of unmodified opinion of external auditor 		
2014 Target	YTD Result	2015 Target
Yes	Yes	Yes

# Major Initiatives



**GASB Statement 68 Implementation**



**Procurement System Upgrade**



**Payment Processes Review and Improvement**



**Business Process Standardization**

# 2015 Decision Package



Addition of two Staff Appraiser positions in the Tax Assessor's Office.

- Budget Neutral – Increase in Personal Services offset by reduction in Professional Services
- Potential reduction in Contractor Fees
- Business Continuity and Succession Planning



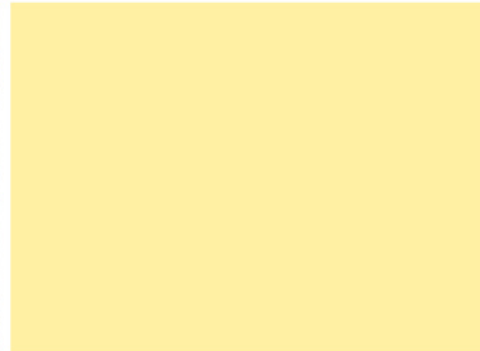
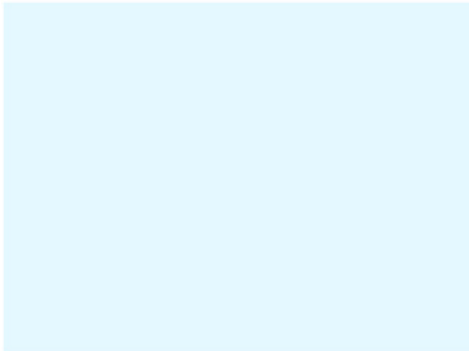
# Budget Summary

	2014	2015	% Change
General Fund	\$8,758,686	\$8,158,731	(7%)
Administrative Support Fund	\$7,526,611	\$7,772,968	3%
Subtotal	\$16,285,297	\$15,931,699	(2%)
Risk Management Fund	\$6,857,197	\$6,909,205	1%
Auto Liability Fund	\$1,051,741	\$1,015,272	(3%)
Transit Operating Fund	<u>\$77,653</u>	<u>\$105,548</u>	36%
TOTAL – All Funds	\$24,271,888	\$23,961,724	(1%)
Authorized Full-time Positions	116	118	2%
Part-time Positions	1	1	0%
On-Site Vendor Support	18	16	(11%)



# QUESTIONS





For more information, visit [www.gwinnettcountry.com](http://www.gwinnettcountry.com)



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