



# Health & Human Services

• ANNUAL REPORT

gwinnettcounty  
2013

# Mission, Vision, Values

Gwinnett County Health and Human Services partners with the community to provide senior citizens, families, and individuals with opportunities to participate in quality programs, services, and facilities to improve their health and well-being.

The vision of the Gwinnett County Health and Human Services Division is that all Gwinnett County residents experience an enhanced quality of life.

- We believe in honesty, integrity, and ethical conduct
- We are customer-oriented and both accountable and responsive to our citizens
- We believe in teamwork and collaboration with our community partners
- We promote safety, cost efficiency, innovation, and service excellence





# About Health & Human Services

## Managing Staff

Division Director

Senior Services Manager

Resource and Marketing Coordinator

Public Relations Specialist

Volunteer Specialist (Gwinnett Senior Services)

Buford Human Services Center Coordinator

Norcross Human Services Center Coordinator

Centerville Community Center Coordinator

Senior Center Coordinator

Health Services Coordinator

Social Services Coordinator

Food Services Coordinator

Transportation Coordinator

Business Management

Pat **Baker**

Jamie **Cramer**

Gary **Galloway**

Melanie **Miller**

Shawn **Valadez**

Ingrid **Patrick**

Doris **Dietrich**

Vivian **Gaither**

Tim **Morris**

Brittney **Dickey**

Ava **Camejo-Douglas**

Steven **Nelly**

Michelle **Irizarry**

Kristen **Giunta**



Pat Baker  
Division Director





# 2013 at a Glance

Number of services/programs provided	469,434
Number of Newsletters	74,050
Health and Human Services website hits	142,978
New partnerships	126
Volunteer hours	52,295
Grants to Senior Services (ARC and MARTA)	\$1,446,882
Donations to Senior Services	\$132,658
Home-delivered meals	83,824
One-way passenger trips	28,723
Congregate meals served	48,387
Information and assistance calls	13,336
Homemaker service hours	2,394
Care management hours	3,759
In-home respite care	4,445



# 2013 Highlights



## Phase Two of Gwinnett Senior Services Center

The second phase of the Gwinnett Senior Services Center – a new commercial kitchen began operation in December 2013. This 12,000 square foot, fully-equipped kitchen will accommodate meal preparation and packaging for four senior centers and home-delivered meals clients.

## New programs that began in 2013

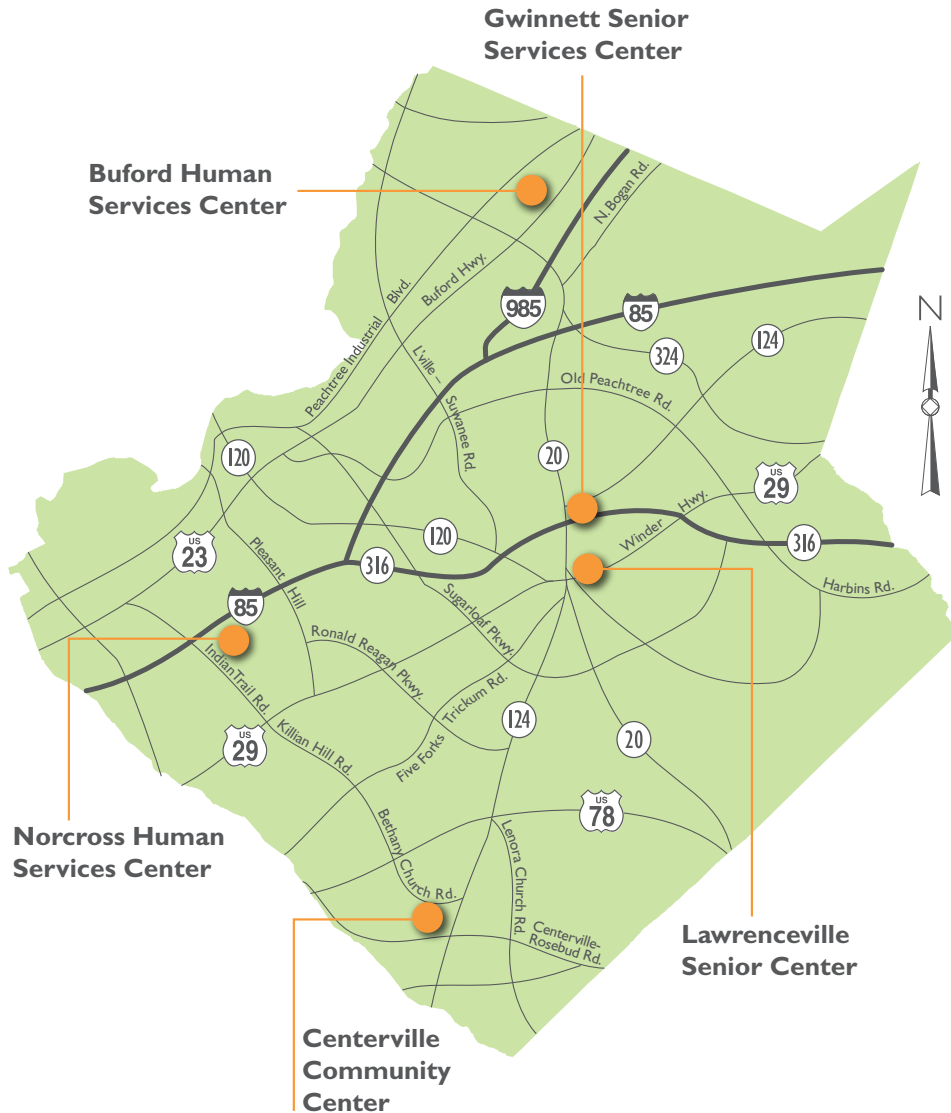
- AARP Driver Safety Program for Seniors 50+ (Buford Human Services Center)
- Affordable Care Act Health Education (Norcross Human Services Center)
- Centerville Satellite Senior Center (Gwinnett Senior Services)
- Chronic Disease Self-Management Program (Gwinnett Senior Services)
- Circuit Training Class (Buford Human Services Center)
- Citizenship Test Prep Class (Norcross Human Services Center)
- College Prep Math Class (Norcross Human Services Center)
- Community Living Program (Gwinnett Senior Services)
- Create It Theater (Norcross Human Services Center)
- Drum Therapy for Seniors (Gwinnett Senior Services)
- Eggs and Aging Symposium for the Gwinnett Legislative Delegation (Gwinnett Senior Services)
- English as a Second Language (ESL) for Speakers of other languages (Buford Human Services Center)
- General Health and Nutrition – taught in English and Spanish (Buford Human Services Center)
- Global Cardboard Challenge: Day of Play (Centerville Community Center)
- Gwinnett Municipal Association (Gwinnett Senior Services)
- Ice Cream Social – Family Emergency Planning (Buford Human Services Center)
- Lego Competition: Building Solutions for Senior Adults (Centerville Community Center)

- Mother and Daughter Tea benefitting homeless mothers in shelters with their children (Centerville Community Center)
- Multicultural, Art, Theatre and Video Production Summer Camps (Centerville Community Center)
- Partners In Parenting (Norcross Human Services Center)
- Remembering 9/11 and Preparing for the Unexpected Lunch and Learn (Buford Human Services Center)
- Saturday Math Tutoring (Norcross Human Services Center)
- T-Care Case Management Program (Gwinnett Senior Services)
- Volunteer Driver Program (Gwinnett Senior Services)
- Teaching Our Generation about AIDS for Youth (Centerville Community Center)
- Teen Job Preparation Workshops (Centerville Community Center)

## 2013 Awards

- Pat Baker, Division Director for Health and Human Services, was awarded the *Presbyterian Older Adult Ministry Network (POAMN) Individual Legacy Award*. The POAMN award is given out to a person actively leaving a living legacy for future generations through word and deed in ways affiliated with the Presbyterian Church (USA). This legacy leaving work must be unique or special in some way, positive in nature, kingdom building and done by an individual or individuals aged 60+.
- *NACo Achievement Award* for the Senior BSafe Program in the Human Services Category from the National Association of Counties.

# Centers



## **Buford Human Services Center**

770.614.2526

[www.gwinnettbhsc.com](http://www.gwinnettbhsc.com)

## **Buford Senior Center: 770.614.2550**

2755 Sawnee Avenue

Buford, GA 30518

[www.gwinnettseniorservices.com](http://www.gwinnettseniorservices.com)

## **Centerville Community Center**

770.985.4713

[www.centervillecommunitycenter.com](http://www.centervillecommunitycenter.com)

## **Centerville Satellite Senior Center: 770.978.4532**

3025 Bethany Church Road

Snellville, GA 30039

## **Gwinnett Senior Services Center**

678.377.4150

567 Swanson Drive

Lawrenceville, GA 30043

[www.gwinnettseniorservices.com](http://www.gwinnettseniorservices.com)

## **Lawrenceville Senior Center**

678.277.0970

225 Benson Street

Lawrenceville, GA 30046

[www.gwinnettseniorservices.com](http://www.gwinnettseniorservices.com)

## **Norcross Human Services Center**

678.225.5400

[www.gwinnettnhsc.com](http://www.gwinnettnhsc.com)

## **Norcross Senior Center: 678.225.5430**

5030 Georgia Belle Court

Norcross, GA 30093

[www.gwinnettseniorservices.com](http://www.gwinnettseniorservices.com)



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**Gwinnett Health and Human Services**

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